

# IHH Healthcare Singapore

Accounts Payable Automation Journey with X-suite



Mount Elizabeth Novena  
Hospital, Singapore



IHH Healthcare

Care.  
For good.

# Who We Are

Leading international healthcare service provider

S\$15.2 billion market capitalisation as of 31 Dec 2023

Listed on Bursa Malaysia and the Singapore Stock Exchange

Reputable major shareholders Mitsui & Co. and Khazanah Nasional Berhad





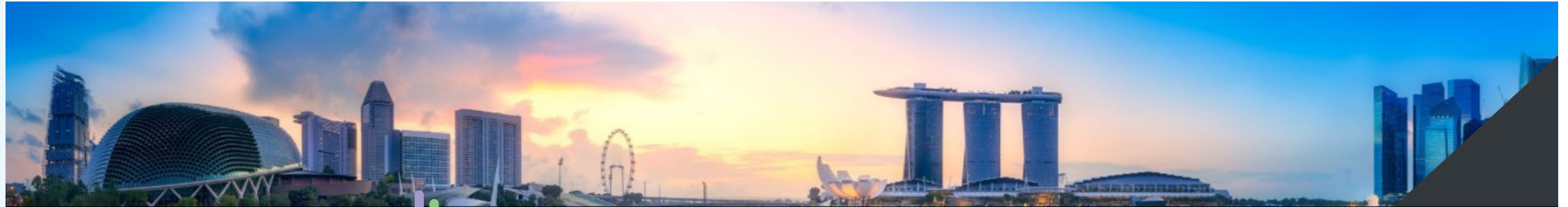
Parkway is recognized as one of Asia's leading names in private healthcare. Parkway offers the full spectrum of integrated healthcare services from tertiary care to primary care, as well as comprehensive clinical specialties and ancillary services such as imaging and laboratories.

The brand encompasses Mount Elizabeth Orchard Hospital, Mount Elizabeth Novena Hospital, Parkway East Hospital, Parkway MediCentre, Parkway Shenton, Parkway Emergency, Parkway Radiology, Parkway Rehab, and Parkway Cancer Centre.



Parkway MediCentre  
Bidadari

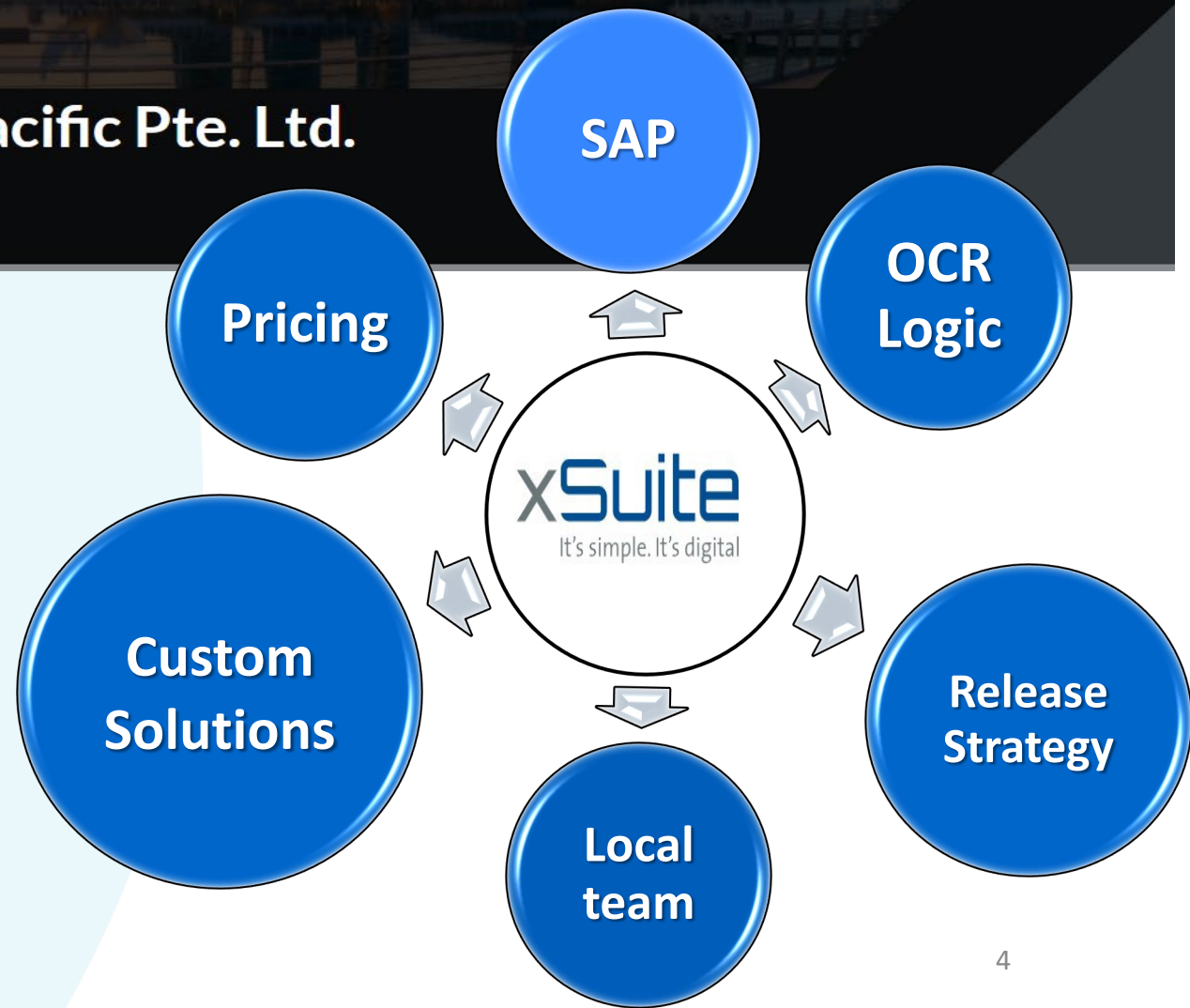




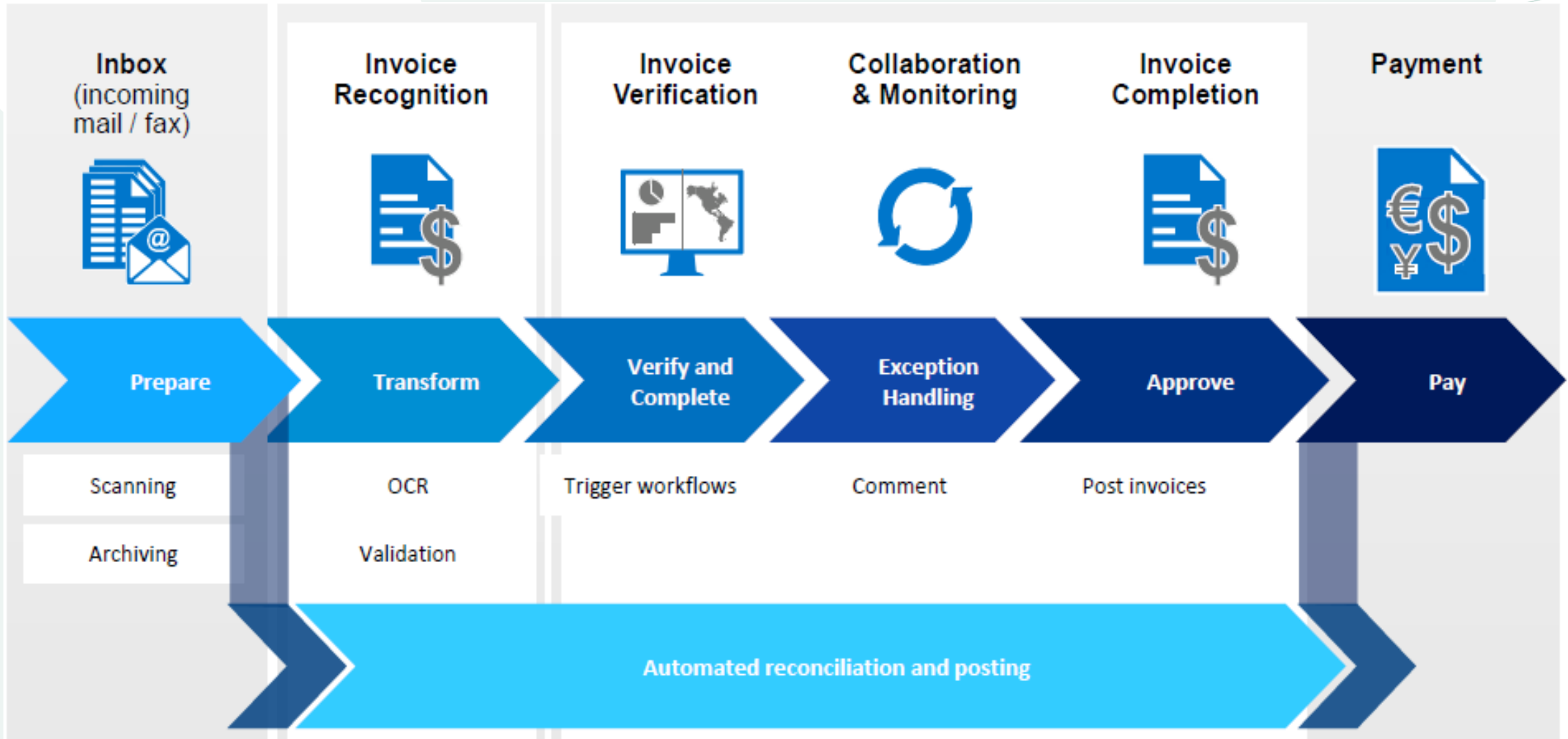
**xSuite Asia Pacific Pte. Ltd.**

IHH Healthcare

### Automation Journey



# Solution Overview



# IHH SG - Implementation Phases

Phase 3  
**Non-PO Invoices**

Phase 1  
**PO Invoices**

**IHH SG**  
**Accounts Payable Automation**

Phase 2  
**Customization Solutions**

- Service Portal
- Pharmacy system interface
- Travel Request interface
- Payment Requisition
- SOA Recon

# Benefits

## 1. Improve Efficiencies

- Eliminate Paper through Digitalization & Reduce Storage
- Ease of Document Retrieval
- Eliminate Manual Posting of Invoices in SAP
- Headcount Redeployment

## 2. Replace Manual with Electronic Routing of Approvals

- reduce lost in transit
- improve approval turnaround time
- improve visibility of document flow

## 3. Improve Payment Turnaround time & Vendor relationships

## 4. Improve Accruals & Accuracy of P&L

## 5. Process Improvements (Custom solutions)

# THANK YOU

Touching lives. Transforming care.



Care.  
For good.