

**09:00 – 09:30 a.m.**

**Let the Journey begin: Check-In**

Arrival and accreditation for the xSuite User Conference 2025 “One Team. One Journey.”

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**09:30 – 10:00 a.m.**

**Ready to take off: The journey is the destination**

Dr. Haiko van Lengen, CEO & Hans Willems Managing Director

Why we're here – and how we're moving forward together. A brief kickoff on collaboration, innovation, and what's next for SAP xSuite users.

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**10:00 – 10:40 a.m.**

**Travel highlight: Partner Flexso presents customer Sumitomo**

Marjolein Callant ERP Delivery Lead at Flexso & Arno Dops FICO consultant at Flexso

Hear first-hand from one of our partners about our joint customer Sumitomo's experience with our xSuite solutions for automated invoice processing. What was the initial situation? What challenges could be solved with the introduction of the software? What measurable results have been achieved?

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**10:40 – 11:10 a.m. – Inflight Entertainment: Coffee, Conversations & Knowledge Sharing**

Defy the jet lag! Coffee and cake on our long-haul flight - we wish you good conversations and a sweet break

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**11:10- 11:50 a.m. Stopover: Deep-Dive – Artificial Intelligence**

Tony Cheung, Global Vice President Enterprise Accounts& Strategic Alliances

With the Prediction Server, xSuite already offers AI-based support for invoice processing in SAP. Find out what the roadmap looks like in this area and which other tasks will be successively enriched with artificial intelligence. We will also introduce you to the use of large language models in document reading.

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**11:50 – 12:30 pm**

**Stopover: Deep-Dive – E-Invoice**

Sven Holtmann, Product Manager

The e-invoicing obligation is in force. In this presentation, we will look at the practical experience of accepting e-invoices and provide optimisation tips. We will also introduce the sending of e-invoices, which will become mandatory by the beginning of 2027 at the latest, and take a look at the future with platform-based models and a possible CTC reporting system. Join us on the road(map) to eDNA (electronic Document Network Adapter) and let us take a look at the future.

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**12:30-13:00 p.m. Inflight Entertainment: Lunch/Networking**

We look forward to having lunch together and the opportunity to exchange ideas - we wish you bon appétit! We wish you a good appetite!

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**13:00 – 13:40 p.m.**

**Stopover: Deep-Dive – S/4HANA and Cloud**

Hans Willems , Managing Director

Many of you have already started migrating to S/4HANA or are about to do so. Even if you have decided in favour of the private cloud, it makes sense to focus on SAP's clean core strategy - also to avoid building up technical debt for the future. Find out in this presentation which solution architectures xSuite offers you in the future: with SAP-integrated Business Solutions 6.0 or the solutions on SAP BTP.

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**13:40-14:20 p.m. Life Demo: Customers Success | Health Check**

Christian Breiholz, Vice President Customer Success

Before we unveil where we're headed next, let's take a moment to explore how you're actually using our products and how happy you are with them. We also want to share some helpful tips and tricks for maximizing your success, and insights on how we track it – something we think you'll find really valuable.

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**14:20 – 15:00 p.m. Prepare for Landing: Q&A and Farewell Session**

Hans Willems Managing Director, Tony Cheung, Global Vice President Enterprise Accounts& Strategic Alliances, Sven Holtmann, Product Manager, Christian Breiholz, Vice President Customer Success

As we conclude this year's User Conference Journey, we invite you to an interactive Q&A session to reflect on today's insights and discuss what matters most to you. Thank you for being part of the journey — let's wrap up the day together with our customer award ceremony and a look ahead to the future with xSuite as your trusted partner.

[xSuite User Conference 2025 Eindhoven](#)