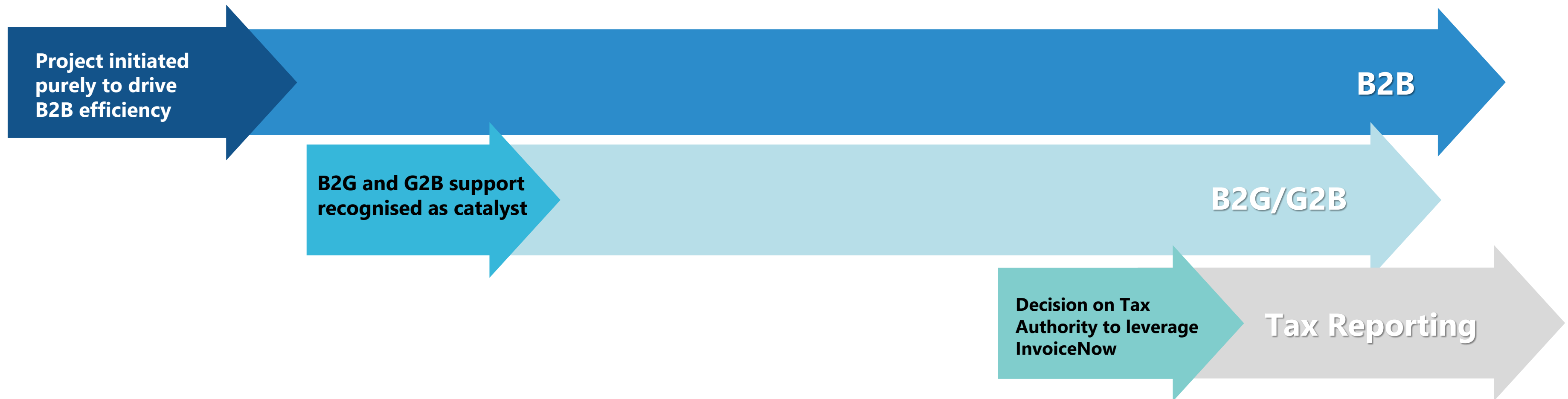
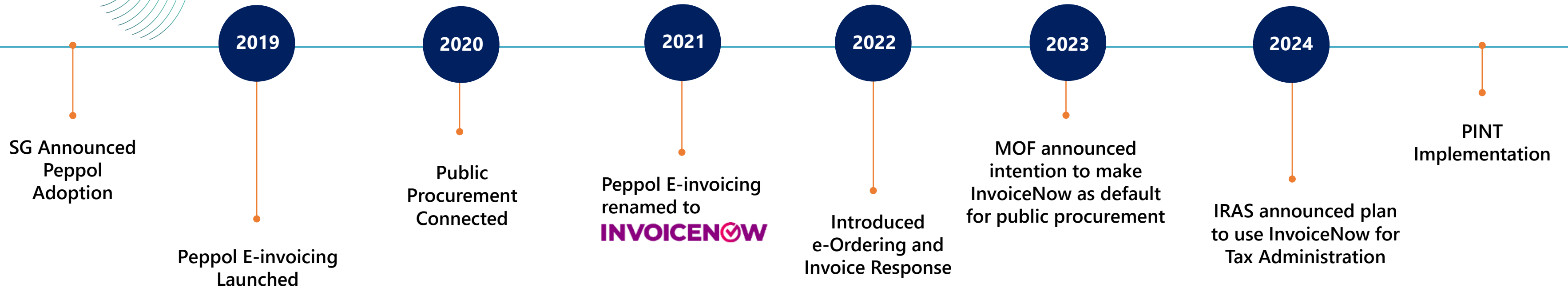


Navigating the e-Invoicing Landscape: Current Realities and Future Horizons



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Chairperson, e-Delivery Community, OpenPeppol

Singapore's E-invoicing Journey





Mr Dennis Lui
Deputy Commissioner (Indirect Taxes, Law & Investigation Group)
IRAS

Phased Adoption of GST InvoiceNow Requirement

2024 - Development

- System development from Jan 2024
- The system's sandbox environment from Q3 2024 to facilitate connectivity testing and onboarding of APs



2025 – Go Live and Soft Launch

- Early 2025 – System go-live
- May 2025 – Soft Launch!
- **Nov 2025 - GST InvoiceNow Requirement for newly incorporated voluntary registrants**



2026 – Greater Network Effect

- **Apr 2026 - GST InvoiceNow Mandate for all new voluntary registrants**



Joint IRAS-IMDA Pilot Journey

From Sep 2020 to Jun 2023 – integrate with IRAS' system for invoice data submission through InvoiceNow via API.

Our pilot showed encouragingly positive outcomes

- Validated the technical feasibility and viability of invoice data submission to IRAS
- Easy and seamless to onboard and send invoice data to IRAS
- To the business users... "did anything change?"



Large Enterprise

"Some ad-hoc audits can be reduced, we don't need to pull everything again, download every invoice again since IRAS has the data already"



SME 1

"We can receive quicker refunds since IRAS already have the data."

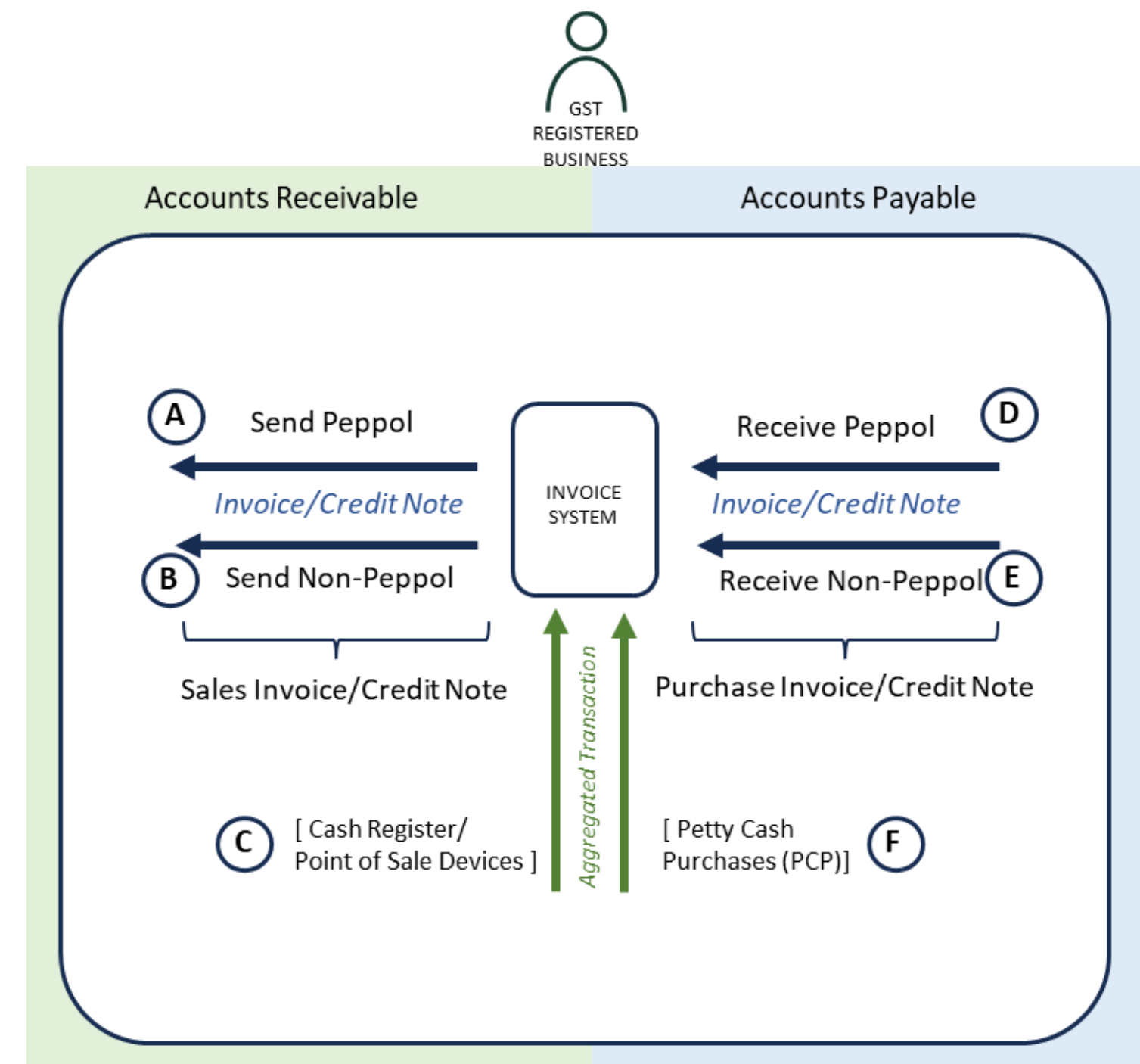


SME 2

"If all our suppliers and customers are on InvoiceNow, we will be able to achieve 50% time-savings when it comes to processing suppliers' invoices."

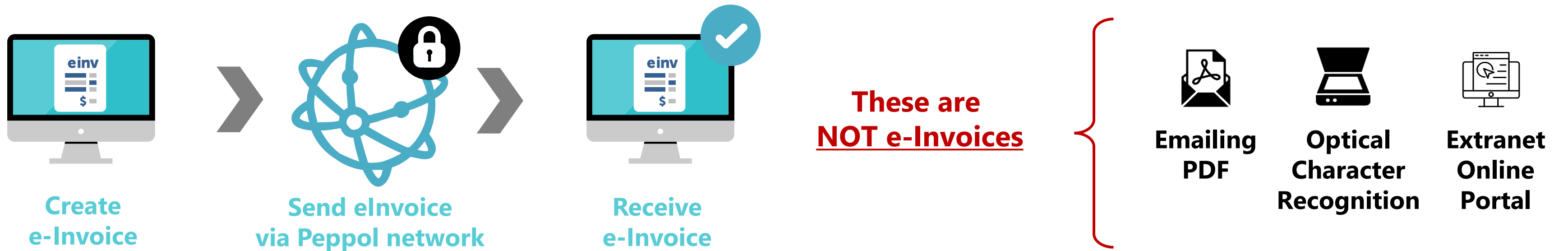
Business Data Where Invoice Data Are Required

1. Sales invoices that are sent over InvoiceNow network
2. Sales invoices that are sent using PDF/email or other channels
3. Purchase invoices that are received over InvoiceNow network
4. Purchase invoices that are received using PDF/email or other channels
5. Aggregated B2C Cash Sales and petty cash transactions



What is InvoiceNow?

A nationwide e-invoicing initiative that facilitates the direct transmission of e-invoices in structured digital format from one finance system to another between suppliers and buyers, operating on the open standard Peppol network.



\$8 per manual invoice
 Processing 1000 invoices/mth will cost ~\$100K (2-3 staff)
 Singapore generates > 400M invoices/year.

- Activities Involved In Manual Invoicing**
- Receiving mail or courier
 - Categorizing it into various nature/groups
 - Distributing invoices to respective department
 - Human checking on the line items to match usage & price
 - Scanning hardcopy into system using OCR and check
 - Manually inputting into system for invoice recording
 - Physically filing invoice and storing

Benefits you can expect with InvoiceNow

	ACCOUNTS PAYABLE	ACCOUNTS RECEIVABLE
E-Invoices	<ul style="list-style-type: none"> • Reduce manual data entry and errors • Reduce late payment charges • Reduce manual filing and storage cost • Enable automation of invoice processing 	<ul style="list-style-type: none"> • Direct Entry = No lost invoices • Improved Customer Service = Greater Customer Satisfaction • Reduce Carbon Footprint and Increase efficiency
E-Purchase Order	<ul style="list-style-type: none"> • e-Purchase Order enables hi-fidelity 2-way matching of e-invoices for safer payments. 	<ul style="list-style-type: none"> • Flipping received e-Purchase Order into e-invoice saves manual effort and more accurate invoice for faster payment.
Invoice Response	<ul style="list-style-type: none"> • Reduce suppliers' query on invoice status 	<ul style="list-style-type: none"> • Know the status of your invoices on customer side • Avoid chasing customer unnecessarily

IMDA is Singapore's



We are part of the global Peppol family

20

Countries with Peppol Authorities

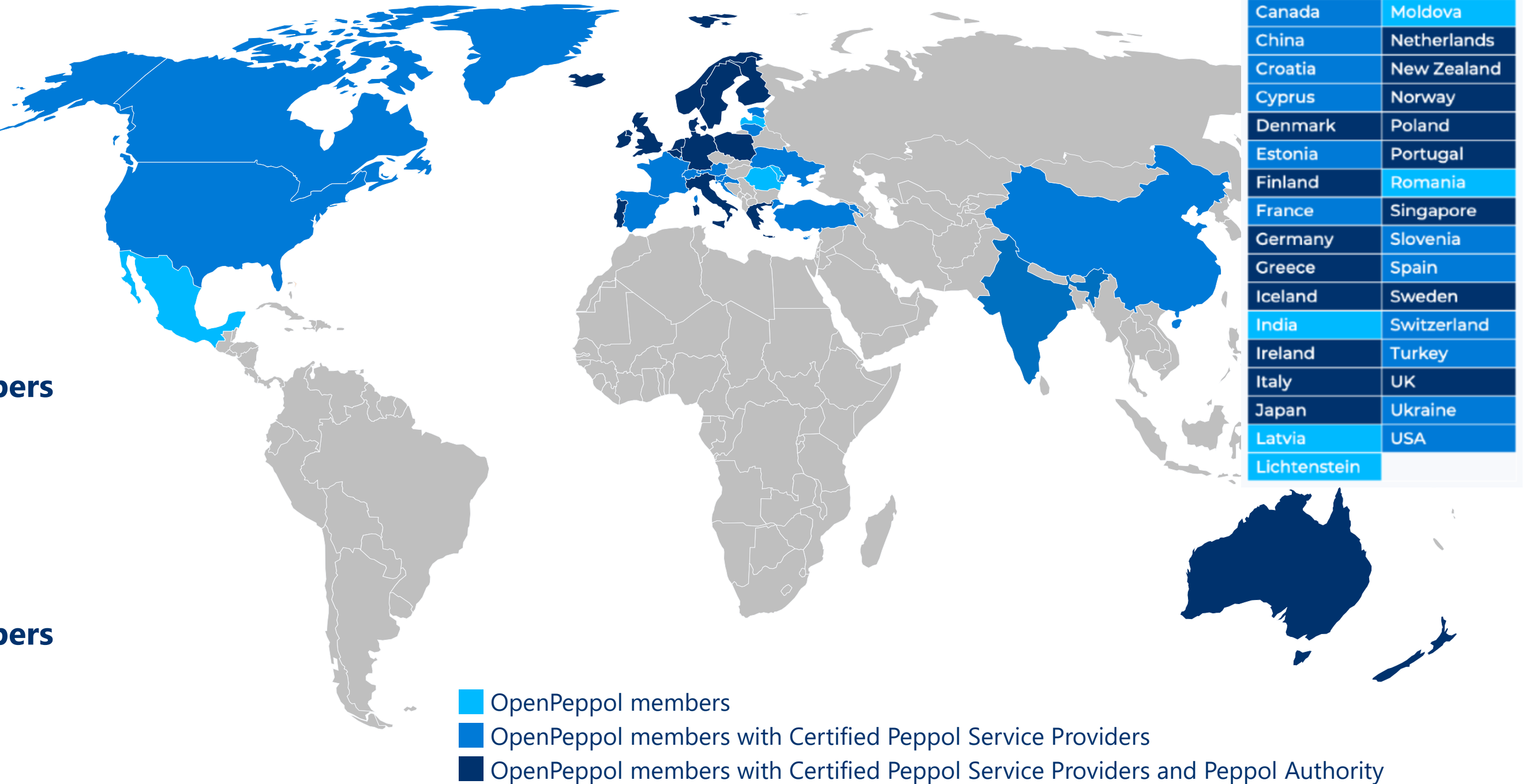
44

Countries with OpenPeppol members

543

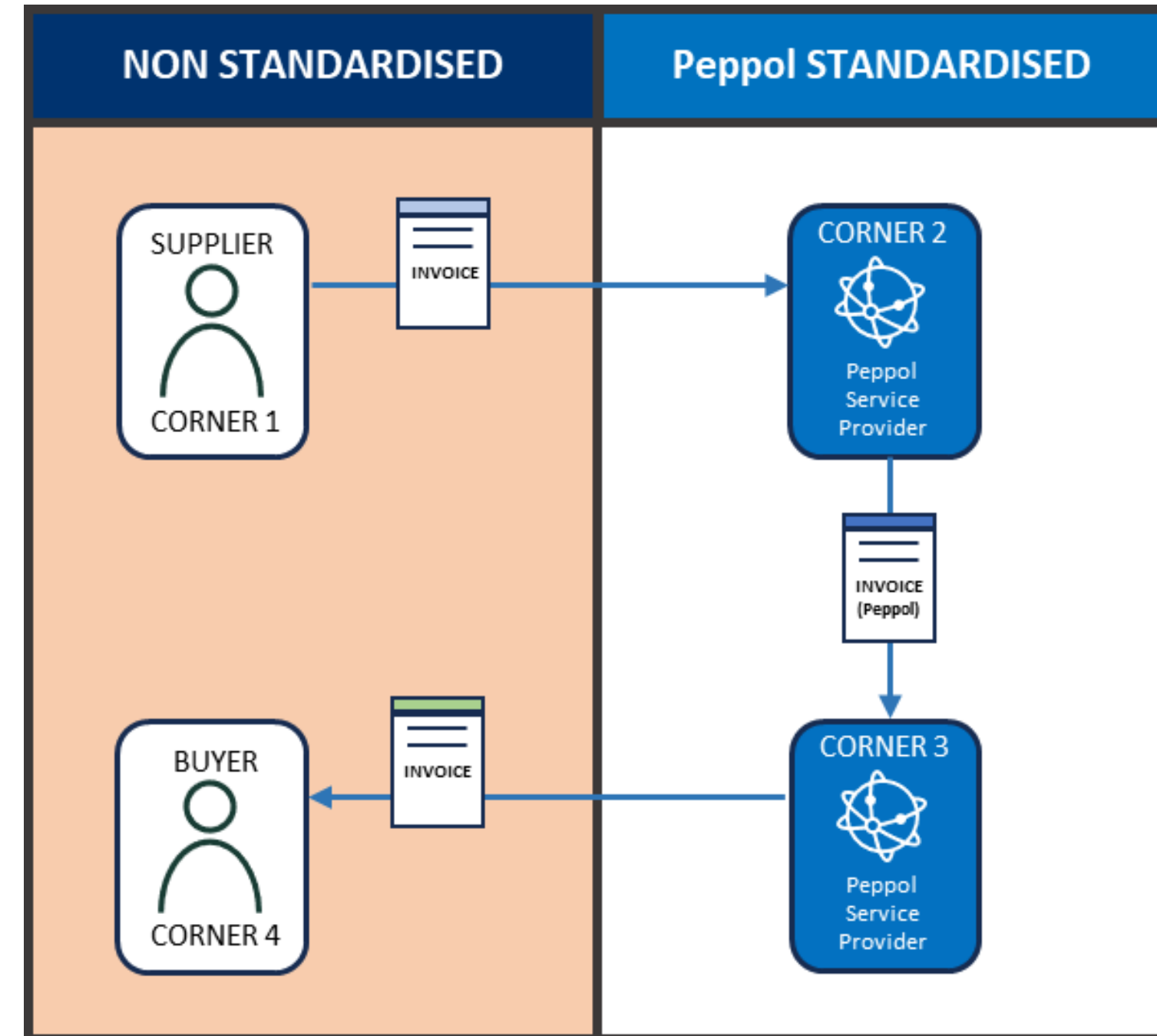
Total number of OpenPeppol members

(As at December 2023)



InvoiceNow (Peppol) Network is based on a proven 4-Corner Model Architecture

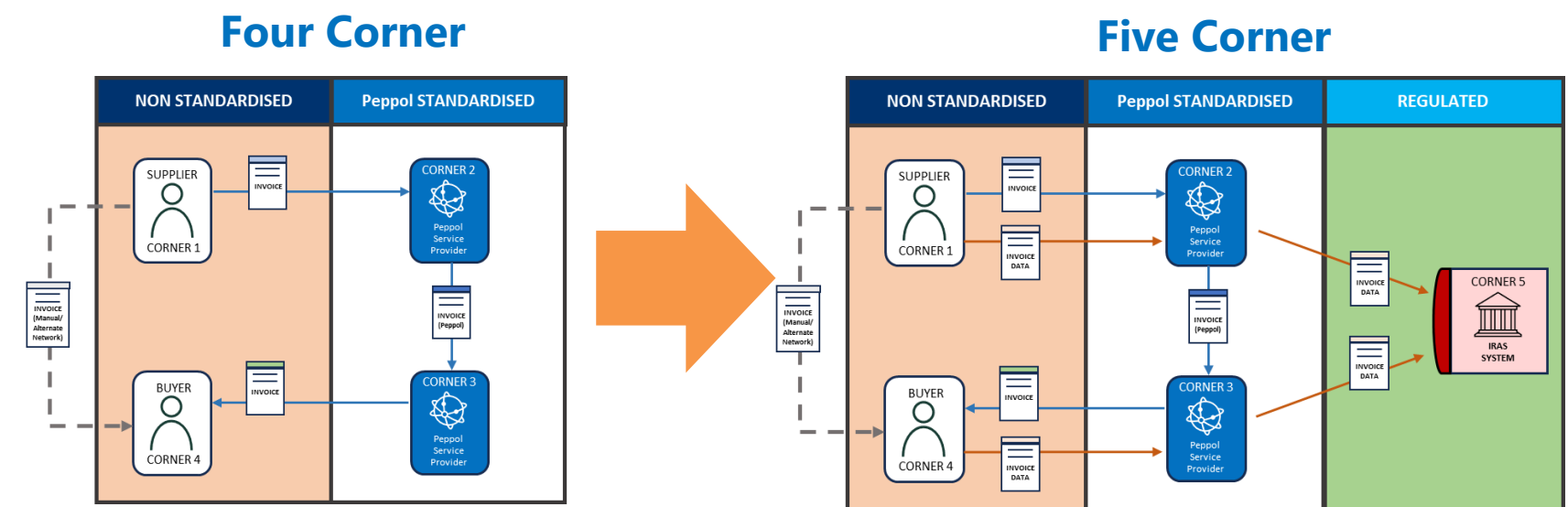
The Peppol 4-corner model is a framework for electronic document exchange. It involves four key participants: the seller (Corner 1), the seller's access point (Corner 2), the buyer's access point (Corner 3), and the buyer (Corner 4). The buyer and seller exchange electronic documents, such as purchase orders and invoices, through their respective access points. This model enables standardized and secure electronic document exchange between trading partners.



A 5th Corner will collect Invoice Data via Access Points using API calls

The adoption of InvoiceNow for invoice data submission to IRAS extends the traditional four-corner e-delivery model to a 5th corner. The overall system design includes funneling copies of live invoices over InvoiceNow and invoice data extracted from invoicing systems to IRAS system.

Data, both Peppol outbound traffic and all other invoice data required by IRAS to be extracted from solutions, will be based on PINT underlying structure.



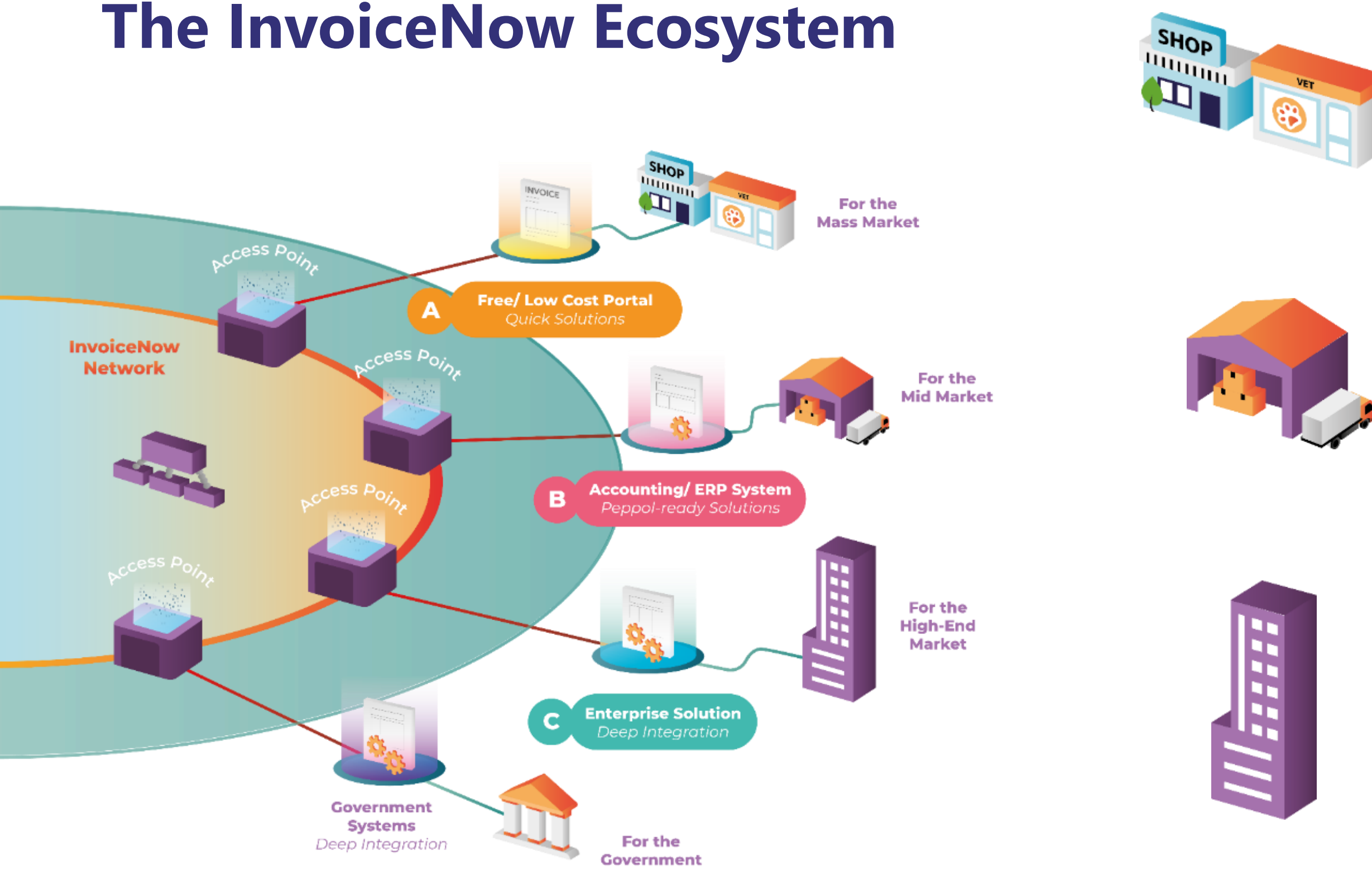
- ✓ Under the proposed IRAS' System, IRAS will leverage InvoiceNow to receive invoice data whenever businesses transact. The rest of the data will be extracted from systems for submission to IRAS.
- ✓ Data submitted via Access Points (ONLY), which will be connected to IRAS' System.

> 30 Access Points

> 200 Service and Solution Providers

> 60,000 Businesses Registered

The InvoiceNow Ecosystem



A Free/ Low Cost Portal Quick Solutions

If you are not using any existing finance or accounting solution, consider FREE solutions with basic InvoiceNow capabilities.

B Accounting/ ERP System Peppol-ready Solutions

Adopt a solution from any IMDA-approved Peppol-ready solution provider and activate the InvoiceNow feature on your solution.

C Enterprise Solution Deep Integration

Engage an IMDA-certified Access Point provider to help you connect your finance/ ERP system to the InvoiceNow network.

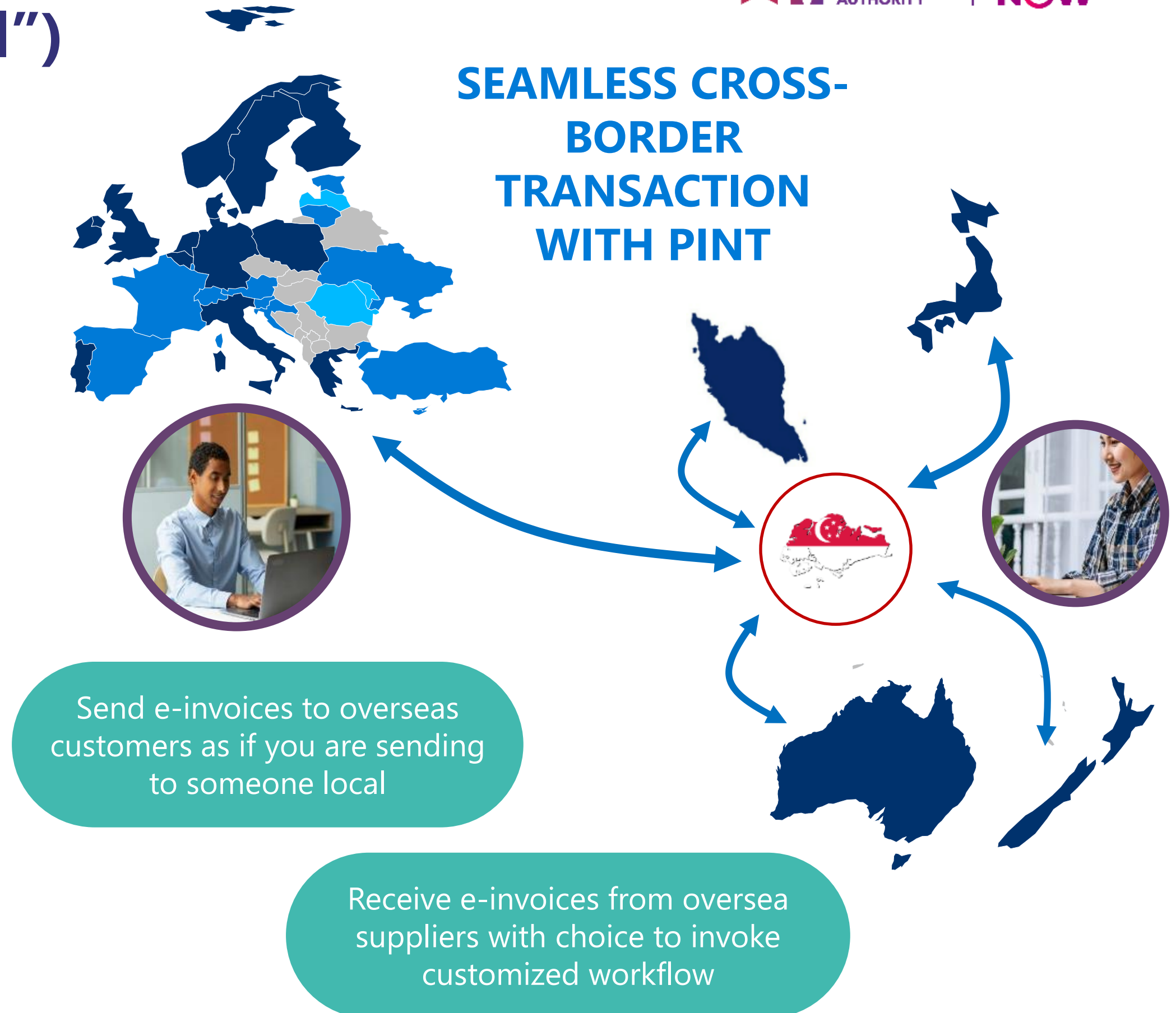
PINT (“Peppol International”)

PINT will be the next generation Peppol data standard enabling us to experience seamless cross-border transactions.

Singapore, together with Australia, New Zealand, Malaysia and Japan, will migrate to PINT by early next year.

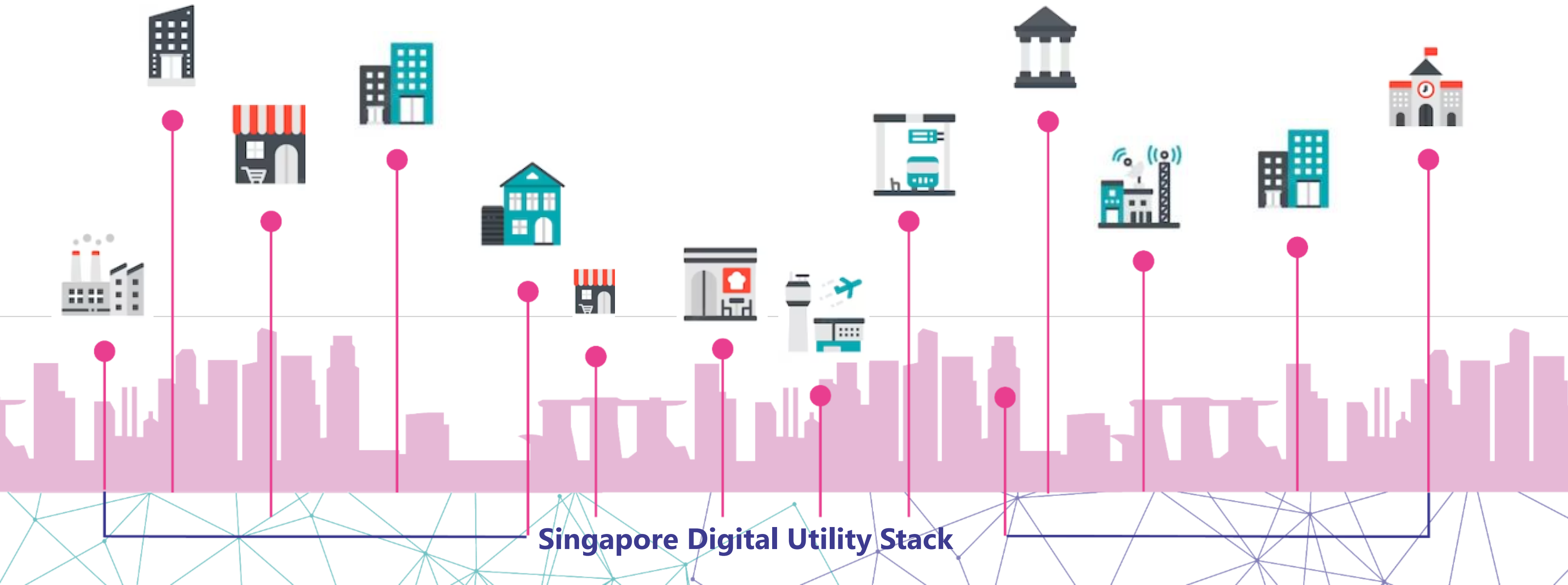
Singapore is spearheading a SG-EU PINT pilot this year.

PINT Migration: InvoiceNow network will cutover from SG Peppol BIS 3.0 to PINT-SG by 31 Dec 2024.



Vision of the Future

A day will come when exchanging important finance documents over the InvoiceNow network will be taken for granted as the default method, like how Internet and home broadband is to households today.



Thank You



Contact Our Team
invoice@imda.gov.sg